

PATIENT PARTICIPATION GROUP

ACTION PLAN

Date of Meeting 4 March 2025



<u>Title and Action</u>	<u>Action Owner</u>	<u>Timeframe for Completion</u>	<u>Status</u>
<u>Previous Meeting Actions</u> Health Screening <ul style="list-style-type: none">• Establish percentage of normal smear results• Lauren to create video of smear process• Self-referral to other screening services out of age range? (bowel/ breast) Carpark <ul style="list-style-type: none">• Photo of designated disabled space Referral to Treatment Guidelines <ul style="list-style-type: none">• Share where information can be found on waiting times?	Jan Lauren Angeline	June 2025 June 2025 March 2025	
	Angeline	March 2025	complete
	Angeline	Awaited from HB	
<u>Supported Decision Making</u> <ul style="list-style-type: none">• Promote service on Social media etc.	Angeline	March 2025	✓ 05/03
<u>PLT</u> <ul style="list-style-type: none">• Recorded message on prescription line a week in advance	Prescriptions Team	Continuing	

<p><u>Health Improvement Scotland</u></p> <ul style="list-style-type: none"> • Post Pharmacy First Information • Publish practice stats 	<p>Angeline Angeline</p>	<p>March 2025 April 2025</p>	<p>✓ 02/04</p>
<p><u>RCGP Active Practice</u></p> <ul style="list-style-type: none"> • Promote Active Practice principles • Promote activity challenges/ competitions etc. • Link in with VASA to promote/ gain initiatives to help • Promote Activity For Health referrals 	<p>Angeline</p>	<p>April 2025</p>	
<p><u>OT Frailty</u></p> <ul style="list-style-type: none"> • Post photos of OTs / flyers for service • Share CFS app • Score frailty during annual reviews 	<p>Angeline Angeline Nursing Team</p>	<p>April 2025 April 2025 Ongoing</p>	
<p><u>Hospital Radio</u></p> <ul style="list-style-type: none"> • Post history etc. to social media to promote 	<p>Jan</p>	<p>March 2025</p>	<p>✓</p>